

STUDENTS' SATISFACTION SURVEY 2020-21

Purpose:- The college is committed to provide a favourable and barrier free environment for the overall development of its students. The aim of the survey was to provide them a platform to express their view about teaching learning process, environment in the college, facilities in the college campus so that the administration can identify the weaker areas for further development/improvement in teaching learning, evaluation process, infrastructure facilities and other activities undertaken by the college during the year .

Machanism: The feedback proforma was available on the college website students were asked to fill the feedback from online. Most of our students are from rural areas and very few have access of this technology so we provided feedback form in print form offline. The feedback process include following stages:

1. Collection of the feedback.
2. Analysis of the feedback.
3. Sharing the report with management.
4. Preparation of action plan for improvement of the college..

Action Taken:- Due to corona pandemic no work was done.

Sample of feedback form The feedback proforma is available on college website rdspgcollege.ac.in We received mostly feedback through offline process analysis/ Results showed the following results. Response in %age.

		Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1.	The classes are held regularly by the teachers	77	23	-	-	-
2	The behaviour of the teacher with the students is encouraging	72	28			
3.	The Class rooms are clean and well maintained	62	38			
4	There are adequate number of class room available	42	52	6		
5.	There are adequate number of laboratories available	80	20			

6.	Equipment in the labs are in working condition	63	37			
7.	Seating capacity in the library is satisfactory	18	31	51		
8.	The prescribed books/reading materials are available in the library/department	49	47	03		
9.	The library staffs are cooperative and helpful.	31	69			
10.	The college website is updated and results and attendance records are displayed on time.	15	40	43	02	
11.	Toilets are hygienic and properly maintained.	29	48	31		
12	Clean drinking water is available on campus.	83	17			
13	Canteen facility available is satisfactory.	29	38	32		
14	Overall environment in college is conducive to learning	86	14			

Remarks of the students:-

- 1-Most of the students are not satisfied with the seating capacity in the college library .
- 2- Some students are not satisfied with the website facility in the college because they do not have smart phone and cannot see website.

Proposed action plan

- 1- In the month of October when management elected we put the requirement of the student in to their knowledge
- 2- But the prior requirement of the college is to purchase more books and to make the waste pit pucca.